MOOD:MIX

Your Mix Pro Order is Here!

Dear Valued Client,

Thank you again for choosing Mood Mix and the ProFusion iS to be part of your in-store experience!

IT'S EASY TO GET STARTED

+ Visit **mix.moodmedia.com** and setup your Mood Mix Account.
  - You should have already received your login and password via email - if not, check your spam filter. If you still are unable to find it, please email your account information to **support@dmx.co.za**
+ At the "Select a Player" menu, select your Device ID number (a numerical selection).
  If you do not know your Device ID number or how to retrieve it, below are a few options to help you find it:
  - Refer to the printed white sticker located on the top of the shipping carton.
  - Via the Profusion iS menu by navigating to "Device Information" (Refer to the ProFusion iS User Guide included with your device for detailed steps on how to access the Device Information).
+ Once your account is fully setup, including your Device ID, you can begin creating mixes. If this is your first time logging in to **mix.moodmedia.com**, a tutorial will be provided to show you how easy it is to create mixes.
+ If you have scheduled an install with a **DMX** Tech, the **DMX** Tech will handle connecting the device to your network. Once a Tech has completed the installation, your ProFusion media device will begin playing immediately.
+ If you have chosen to self-install, simply plug the ProFusion iS in and connect it to your network and your ProFusion media device will begin playing immediately.
* If you experience any issues in connecting your device, please contact us at **(+27) 11 780 3000**

CONTROL YOUR MUSIC

+ Controlling your Mood Mix ProFusion is done easily via the online control panel, **mix.moodmedia.com.**
+ Sign in online. After logging select the physical device that's associated with your account in the device selection dropdown menu.
+ From here you can take total control of your music.

Have Questions or Feedback?

Contact the **DMX** Client Satisfaction Team at **support@dmx.co.za**

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